

## [VM-DV101]: Desktop Virtualization 101

Length	: 1 Day
Level	: Basic/ Introductory
Technology	: Desktop Virtualization
Delivery Method	: Instructor-led (Classroom)

### Course Overview

The VMware Workforce Mobility Fundamentals course provides participants with a fundamental understanding of VMware's Workforce Mobility products, including the business challenges those products are intended to solve.

### Audience Profile

- IT Helpdesk
- IT Administrator

### At Course Completion

- Define and describe the need for a structured IT approach to End User Computing
- Provide an overview of the features of VMware Workforce Mobility products
- Recognize how VMware's products help solve business and technical challenges with End User Computing

### Pre-Requisites

Basic understanding of operating systems, application and virtualization

### Course Outline

#### Module 1: Introduction to End-User Computing

This module, we define End User Computing (EUC), show examples of business and technical challenges, and provide an overview of the VMware Workforce Mobility product line.

#### Lessons

- What is End-User Computing
- What is VMware Horizon
- VMware vCenter Operations Manager for View
- What VMware Horizon Does

#### After completing this module, you will be able to:

- Define and describe the need for a structured IT approach to End User Computing
- Provide real world examples of EUC challenges
- List the VMware products that can help resolve those challenges

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## Module 2: Components of End-User Computing

This module, we explore the components of the VMware Horizon portfolio of desktop and application virtualization solutions. We also discuss VMware ESXi and VMware vCenter features that support the virtual desktop infrastructure.

### Lessons

- Virtual Infrastructure
- VMware Horizon (with View)
- VMware Workspace
- Airwatch by VMware Overview
- VMware Thinapp and Application Virtualization
- VMware Mirage

### After completing this module, you will be able to:

- Describe the VMware Horizon portfolio of desktop and application solutions
- Discuss the components and features of the VMware Horizon portfolio of desktop and application virtualization solutions

## Module 3: Applying What You've Learned

This module, you apply what you learned about Workforce Mobility to overcome Application, Accessibility, Security, and Management challenges that affect the business cases identified in Module 1.

### Lessons

- How Workforce Mobility helps?
- Sample Co. 1 Application Challenges
- Sample Co. 2 Application Challenges
- Sample Co. 3 Application Challenges

### After completing this module, you will be able to:

- Recognize how VMware's products help overcome business and technical challenges with regard to End User Computing

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