

Managing IBM Lotus Domino 8 Servers and Users

COURSE CODE: LNDSMM8

Course Duration: 2 days

Summary description:

In this course, students will perform standard server maintenance and troubleshooting tasks. Students will also register and maintain Notes and non-Notes users.

Topics covered:

This course covers the following topics:

- Manage Users
- Manage Groups
- Manage Non-Notes and Notes Clients
- Deploy Composite Applications
- Manage Servers
- Update Servers
- Set Up Server Monitoring
- Use Domino Domain Monitoring
- Monitor Server Performance
- Resolve Server Problems
- Resolve User Problems

Managing Users

- Moving a user's mail file
- Changing a user's name
- Acting on name change requests
- Changing a user's location in the hierarchy
- Extending a Notes ID
- Setting up ID file back
- Recovering an ID file
- Deleting users

Managing Groups

- Creating groups
- Changing a user's group membership
- Managing groups
- Renaming groups
- Deleting groups

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Managing Non-Notes and Notes Clients

- Setting up browser clients
- Configuring Smart Upgrade
- Enabling Smart Upgrade tracking
- Setting up roaming users
- Enabling or disabling roaming user upgrade status

Deploying Composite Applications

- Understanding composite application deployment fundamentals
- Configuring Lotus Notes 8 clients to access composite applications on a WebSphere Portal server
- Introducing composite application provisioning
- Configuring clients for user-initiated updates

Managing Servers

- Using the server console window
- Defining a backup process
- Enabling Transaction logging
- Analyzing activity data
- Automating server tasks

Updating Servers

- Searching for server references in a domain
- Setting up authentication with other Domino organizations
- Changing server access
- Decommissioning a server
- Recertifying a server ID
- Changing administrator access

Setting Up Server Monitoring

- Identifying mechanisms for collecting server information
- Starting the Statistic Collector task
- Creating event generators
- Creating event handlers
- Choosing a notification method in an event handler
- Creating probes
- Enabling agent logging

Using Domino Domain Monitoring

- Creating and configuring Domino Domain Monitoring probes
- Using Domino Domain Monitoring

Monitoring Server Performance

- Viewing Domino Domain Monitor events
- Viewing real time statistics
- Viewing statistics with Server Monitor
- Using the Domino Web Administrator
- Using the Domino Console

Resolving Server Problems

- Solving authentication and authorization issues
- Troubleshooting replication problems
- Troubleshooting connection problems
- Solving agent manager issues
- Recovering from a server crash
- Configuring Automatic Diagnostic Collection and the Fault Analyzer

Resolving User Problems

- Troubleshooting workstation problems
- Recovering from a workstation crash
- Troubleshooting database issues
- Troubleshooting connection problems
- Tracking user mail messages