

## Managing IBM Lotus Domino 7 Servers and Users

### COURSE CODE: LNDSMM7

Course Duration: 2 days

#### Summary description:

Students will perform standard server maintenance and troubleshooting tasks. Students will also register and maintain Notes and non-Notes users.

#### Topics covered:

This course covers the following topics:

##### Managing Users

- Moving a user's mail file
- Changing a user's name
- Acting on name change requests
- Changing a user's location in the hierarchy
- Extending a Notes ID
- Deleting users
- Setting up roaming users
  - Enabling or disabling roaming user upgrade status

##### Managing Groups

- Changing a user's group membership
- Managing groups
- Renaming groups
- Deleting groups

##### Managing Non-Notes and Notes Clients

- Setting up browser clients
- Configuring Smart Upgrade
- Enabling Smart Upgrade tracking

##### Managing Servers

- Using the server console window
- Defining a backup process
- Enabling Transaction logging
- Analyzing activity data
- Automating server tasks

##### Updating Servers

- Searching for server references in a domain
- Setting up authentication with other Domino organizations
- Changing server access
- Decommissioning a server
- Recertifying a server ID
- Changing administrator access

##### Setting Up Server Monitoring

- Identifying mechanisms for collecting server information
- Starting the Statistic Collector task
- Creating event generators
- Creating event handlers
- Choosing a notification method in an event handler
- Creating probes
- Enabling agent logging

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## Using Domino Domain Monitoring

- Creating and configuring Domino Domain Monitoring probes
- Using Domino Domain Monitoring

## Monitoring Server Performance

- Viewing Domino Domain Monitor events
- Viewing real time statistics
- Viewing statistics with Server Monitor
- Using the Domino Web Administrator
- Using the Domino Console
- Recovering from a server crash
- Configuring Automatic Diagnostic Collection and the Fault Analyzer

## Resolving Server Problems

- Solving authentication and authorization issues
- Troubleshooting replication problems
- Troubleshooting connection problems
- Solving agent manager issues

## Resolving User Problems

- Troubleshooting workstation problems
- Recovering from a workstation crash
- Troubleshooting database issues
- Troubleshooting connection problems
- Tracking user mail messages

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- Viewing statistics with Server Monitor
- Using the Domino Web Administrator
- Using the Domino Console

## Audience:

The target audience for this course is system administrators new to Domino who are responsible for:

- Monitoring and maintaining an existing Lotus Domino 7 infrastructure.
- Managing Notes and non-Notes users in a Domino domain system administrators new to Domino who are responsible for:
  - Monitoring and maintaining an existing Lotus Domino 7 infrastructure.
  - Managing Notes and non-Notes users in a Domino domain.

## Prerequisites:

The prerequisites for this course include completion of the following IBM Lotus Domino 7 courses or equivalent knowledge, skills, and experience:

- (Required) IBM Lotus Domino 7 System Administration Operating Fundamentals
- (Recommended) Building the IBM Lotus Domino 7 Infrastructure completion of the following IBM Lotus Domino 7 courses or equivalent knowledge, skills, and experience:
- (Required) IBM Lotus Domino 7 System Administration Operating Fundamentals
- (Recommended) Building the IBM Lotus Domino 7 Infrastructure

## Preparation Resources for Exam 722: IBM Lotus Notes Domino 7 Managing Servers and Users exam